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Not only do we provide professional, high-quality training, but we are also value priced, making our services accessible and budget-friendly without compromising on excellence. Our team of Rockwood trainers are passionate, trustworthy, and dedicated to helping you and your dog succeed. With our simplified and customized approach, we work around your schedule, requiring only 15 minutes of practice each day to reinforce training, making it convenient and effective for busy owners. The Oak Ridge Kennel Club is an American Kennel Club is an A We offer a wide variety classes and socialization opportunities for both you and your canine in a close-knit community. Reach out to learn more and come join us today! Be sure to check out our Facebook page for our latest news! Join us for our membership meetings. Our meetings are open to all, be they members, applicants, or anyone interested in learning about our club activities. Regular Membership meetings are held on the first Thursday of each month at 7:00 pm EST at the East Building of the Club property at 1790 Oak Ridge Turnpike, Oak Ridge Tu regarding meetings as well as this website. August 7, 2025 at 7:00pm ETMembership Meeting Oak Ridge Kennel Club - West Building Free training opportunity open to ORKC and TVKC members Learn steward roles and duties in preparation for Great Smoky Mountain Cluster Presented by Judge Bonnie Hornfisher Flyer Read More Read Less Why choose Dog Training Elite Knoxville in Lenoir City, TN? Our training is a lifetime investment—we are committed to your long-term success, offering continued support and follow-up to ensure lasting results. Not only do we provide professional, high-quality training, but we are also value priced, making our services accessible and budget-friendly without compromising on excellence. Our team of Lenoir City trainers are passionate, trustworthy, and dedicated to helping you and your dog succeed. With our simplified and customized approach, we work around your schedule, requiring only 15 minutes of practice each day to reinforce training, making it convenient and effective for busy owners. Read More Read Less Why choose Dog Training Elite Knoxville in Oak Ridge, TN? Our training is a lifetime investment—we are committed to your long-term success, offering continued support and follow-up to ensure lasting results. Not only do we provide professional, high-quality training, but we are also value priced, making our services accessible and budget-friendly without compromising on excellence. Our team of Oak Ridge trainers are passionate, trustworthy, and dedicated to helping you and your dog succeed. With our simplified and customized approach, we work around your schedule, requiring only 15 minutes of practice each day to reinforce training, making it convenient and effective for busy owners. At Trustpilot, it's all about human content. This business can also access our AI-assisted response tool which helps them draft replies. Good excellent good experience: July 14, 2025Thank you for leaving a review, Fozia! We have used Thumbtack to find contractors for various projects around the house, including tree removal and window cleaning. Each time we've used it, we've received quick responses that followed through, resulting in a positive experience with the service providers. This app is definitely our go-to for household projects when we don't have an existing relationship with a vendor. Date of experience: July 01, 2025Wow! This makes us so happy, Miles. We love being a go-to for all of our customers' needs. Thanks for trusting Thumbtack to get the job done. We can't wait to see what we help you out with next! No help getting money back, horrible customer service Date of experience: July 03, 2025Our refund policy is in place to help when leads are mismatched and should not be charged. However, we cannot refund policy, please follow this link: company making way too much money off of the small businesses just trying to get started. The customers pay nothing and can send "leads" to multiple businesses - all of whom will pay a premium price, but only one will be hired - so Thumbtack makes money off of each small businesses and most simply lose money. HORRIBLE system. Horrible customer service (for business owners, at least). Run!!Date of experience: June 26, 2025We're sorry to read that your time on Thumbtack wasn't successful. As a lead-generating platform, we cannot promise a hire every time. However, our hope is that the leads we connect you to are high-quality. If you are not finding this to be the case, please reach out to our Support team at (866) 501-5809. We would love for you to find success! Although, we recognize our business model may not be the best fit for every business, and we wish you the best moving forward! This Company to deal with in any way why go to a 3rd party when you can deal with a good contractor direct, Do not use them Contractors and end usersDate of experience: July 02, 2025Philip, we'd be happy to walk through these recent lead charges with you and add some clarification. Please get in touch with us at (866) 501-5809. We are here to help!Thumbtack charges professionals for leads that never respond and then refuses to issue refunds. I was charged for several leads — all of them were dead: no replies, no jobs — and I only received partial credit for a few of them. For the others, they just said "doesn't meet criteria" even though the clients never responded at all. There is no real support, no working email, and no proper way to dispute their decisions. Stay away unless you want to pay \$30+ per ghost lead. Date of experience: June 30, 2025 Thank you for sharing your experience, Sasha. We understand it's frustrating not to get hired for the job. However, as a lead-generating platform, we cannot promise a hire every time. When agreeing to utilize Thumbtack for your business, you are paying for leads to be connected to potential customers. There are times when we will refund a lead if it was immediately cancelled. However, we cannot refund an unresponsive customers. There are times when we will refund a lead if it was immediately cancelled. However, we cannot refund an unresponsive customers. There are times when we will refund a lead if it was immediately cancelled. However, we cannot refund an unresponsive customers. 501-5809 so that we can take a look at your account and see how we can improve your ROI with us. I've used Thumbtack a few times and while I did find some decent pros, I also wasted time with people who never replied r canceled last minute. It works, but you can't fully trust every listing. Date of experience: May 13, 2025Thank you for this feedback, Fernando! We understand the disappointment from an unresponsive service provider. Whenever that happens, feel free to reach out to our Support team a (866) 501-5809 so that we can help you get better connected to a new service provider in your area. absolutely evil predatory company taking advantage of working class small businesses. with micro transactions. I hope that the people making their "tech job" salaries at this trash company can live with the fact that their profits come from scamming little immigrant cleaning ladies and plumbers and carpenters for "leads" on "jobs" (hi I am a clueless homeowner deceived by this app can you drive to my house and look at a tiny little trim job that isn't even worth the gas money sorry I didn't know how to reach anyone) (thumbtack: this lead will cost you 69.00)Date of experience: June 06, 2025We appreciate you bringing this to our attention. We understand how frustrating it can be when a lead doesn't align with the value of your work or ends up being a poor fit. Our main goal is to support the growth of small businesses, not hinder them. If you're open to it, we'd welcome the opportunity to review your account and discuss how we can enhance your experience. You can reach us at support@thumbtack.com or 866-501-5809 (Mon-Fri, 6 AM-6 PM MST). I understand that nobody likes to be threatened regarding of what situation. I still think that it's correct for me to stand my ground in many reasons. And I wish thumbtack as a company can operating in a way that partnerships oriented not just hit and run type of marketplace provider. And that's none of any employees responsibility. I apologize to threaten my way to get to speak to higher supervisor and get deeper support as much as possible. However, I have taken out my card and pause my business. Found that I no longer able to receive empathy and honest view of this situation as I know for the fact that theres a change in how platform operates and it create confusion and possibility for pros to get unexpected bills.( they no longer show final screen for pros to give final confirmation for opportunities lead and this change was uninformed) That being said, I have try my best to explain my position in this disagreement. I apologize for anger and rage meant to direct to the company ethical policy in general. As a pros we expect company to be Showing pricing upfront not under tiny disclaimer "view price" should be the kind of treatment all deserve to receive. Me . You . Your family . I don't think the protective feelings I have are abnormal. But surely I cannot threat my way for you guys to change the system. I accepted and apologized again for trying my best to protect myself in an aggressive ways. I have to leVe thumbtack bad reviews on trust pilot because that's what I believe to be truthful. I wish so dearly that this type of disruption will shake the company core values and create some changes in the system. I know for the facts that I'm not the only mad pros that complain and the employees like you guys have to take the hit from time to time. I am leaving my profile on pause and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same. No one wants to just Lose their profile or pause and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same. No one wants to just Lose their profile or pause and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same. No one wants to just Lose their profile or pause and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same. No one wants to just Lose their profile or pause and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same. No one wants to just Lose their profile or pause and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same and add no card in the system so platform couldn't charge me. If others complained too you can tell them to do the same and add no card in the system so platform couldn't charge me. YOU DONT READ GOOD..oh well..it's on you" type of business strategy. I hope that my solution can give you ability to guide others that will be waving in and complaining too. Coz I am sure I wouldn't be the only one who got effected. If you tell them to just close their accounts to prevent further charges they will be yelling at you as well. Please advise your team on how to deal with this new tactic the company has put out. I understand no one wants to be yelled at threaten or be mad at. And I believe the company should adjust there strategy to protect their own employees as well. Apologize to Kyle Irish and Emily. I sincerely hope that you have ability and tools to deal with angry customers better. I understand your hands are tight and I hope my complaints create ripple effects for greater changes to come. Thank you ZukimDate of experience: June 25, 2025Thank you for sharing your concerns with us here, Zukim. We can see that you have been in touch with multiple agents from our Trust and Safety and Support teams. Although you do not agree with our refund policy, we hope that you have received the support and help you need to move forward from this matter. Thumbtack is a self-service platform's features, settings, and pricing structure. We have made repeated efforts to explain these clearly. Based on our extended correspondence and continued challenges in understanding how the platform functions, deactivating your account may be the most appropriate course of action for you. We genuinely want you to succeed; however, we also recognize that our platform is not a fit for everyone. If you choose to continue, we strongly recommend thoroughly reviewing our Help Center resources and contacting Support with specific, focused questions. I needed a large flat surface for sewing my quilts and jelly rolls. They came through with flying colors! I inquired about a 7'long x 30"wide and 30" high sewing table. I am extremely pleased with the work product. Wish I could add a photo to show the excellent craftsmanship!!Date of experience. June 25, 2025Wow! We are so happy to read all about this project's success. Thanks for sharing your Thumbtack experience, William!If you've come here and to check whether its a good idea to proceed with getting on the platform - DO NOT! I wish I took the other reviews I had seen here seriously and not bothered getting on the platform. It is a WASTE of time and money. I rarely ever give public reviews but I just had to on this. I registered as a photographer on the platform - as soon as it was completed I started getting debits on leads (weird business operation btw), leads that I would consider BOTS. "These clients" would just go ghost after you respond and even the numbers to reach them do not work. I want to believe that the platform once worked (an old friend recommended it to me) but now, its gone all downhill. Spare yourself the heartache. Just move on to something else. Date of experience: June 24, 2025Hi Bernard, Thank you for sharing your experience for professionals. If you'd like us to look into this further, you can email us at support@thumbtack.com or call us at 866-501-5809 during our business hours, Monday through Friday, from 6 AM to 6 PM MST.I want to thank Hardwood Floors Company LLC and Thumbtack for ultimately resolving a major plumbing issue related to a recent flooring project in my home. While the process had its challenges and took some time to address, I truly appreciate that the work was completed professionally and to my full satisfaction in the end.I am also happy with the flooring installation done by Hardwood Floors Company LLC—the floors look beautiful and were installed with quality craftsmanship. The plumbing repairs were finally handled correctly, and everything is now functioning as it should.I appreciate the effort made by both the contractor and Thumbtack to bring the matter to a proper resolution. Thank you for seeing it through.— Jacquelyn ButlerRetired Army 1SG======== I hired Hardwood Flooring installation throughout my home. As part of the job, the contractor removed two fully functioning toilets but failed to properly reinstall them, leaving both unusable. When I contacted the contractor, Mr. David Roman, he sent two workers the following day. However, no repairs were made. One of the workers informed me that Mr. Roman told him to leave my guest toilet in the garage—uninstalled. Only after I mentioned legal action was the toilet brought back into the bathroom, still uninstalled. I was then told I would need to hire a licensed plumber to complete the work. For over two weeks, I was left without a working toilet in my home—an unacceptable situation for anyone, but especially for someone like myself: a retired, disabled U.S. Army veteran with over 31 years of service. When I reached out to Thumbtack for help, I received no communication for more than a week. I had to follow up just to receive a response. Rather than taking meaningful action, Thumbtack simply referred the issue back to the same contractor who had already failed to take responsibility. They then asked me to obtain 2-3 plumbing estimates—at my own expense—instead of honoring their own service protections. Additional issues from the job included: A broken pantry light fixture Missing prescription medication Broken glass left in the bathtub, which caused injury due to tiny shardsI'm not currently seeking compensation for these additional damages, but they reflect the careless and unprofessional nature of the work. What's most concerning is that Thumbtack Guarantee" that supposedly covers: Up to \$2,500 for incomplete or substandard workUp to \$100,000 for property damage due to contractor negligence I met every listed requirement for eligibility: Hired through Thumbtack Reported the issue within the stated timeframe Provided documentation and communication Clearly experienced both incomplete work and property negligence to honor the professionals it promotes, I feel completely let down. At the very least, I ask Thumbtack to honor the guarantee they advertise or to be more transparent about its limitations—so future customers can make informed decisions. Date of experience; June 01, 2025Thank you for reaching out to us about your experience, Jacquelyn. We are truly sorry to hear that you have concerns regarding the service provider you hired through Thumbtack. We hold all users on Thumbtack to high standards and want to be informed when issues arise. We understand that you have been in contact with our Trust and Safety team to address this matter. Please continue to respond to them in the email thread. They recently sent you a follow-up email on June 25th. If you have any further questions, please let the Trust and Safety specialist you have been working with know. We are here to help!I went to their site, started putting in my info for a project, then changed my mind and bailed. But since I had already typed in my email, they started spamming me. I hit unsubscribe on a couple of them, but the emails kept coming. The last one that showed up in my spam folder didn't even have an unsubscribe option. So yeah, if you're into spam, go ahead and give them your email. I ended up having to block them, and now it's just one more thing piling up in my junk folder. Date of experience: June 20, 2025We apologize for any unwanted notifications! It sounds like you went through and updated your notifications. However, if you would like additional support in stopping these, please give our team a call at (866) 501-5809 so we can help make sure they all come to a stop. I used Thumbtack and I do not recommend this platform to anyone. They charge you for what they call a "direct lead," but when you try to contact this lead, there is no answer — neither on the platform nor by phone. I tried multiple times to reach the customer and got no response at all.I asked Thumbtack for a refund for this lead, but they did not refund me. Instead, they keep charging for these unresponsive leads. I strongly suggest finding another platform — in my experience, this feels like a scam for professionals. Date of experience: June 19, 2025Thank you for sharing your concerns with us, Eevahn. We recognize how disappointing unresponsive customers can be. However, we do not refund based on unresponsive customers this can be part of the Thumbtack journey, and it's important that our pros know how to navigate this situation. You can learn more about this here: . It's important to us that our pros find success on Thumbtack! While we cannot promise a hire every time, our hope is that the leads you are receiving, please give our team a call at (866) 501-5809. We'd love to look through your account and see how we can improve your ROI.I just love the whole experience from searching the jobs locating the customers and getting the job done right and especially getting a great reviews. We appreciate you being part of the Thumbtack community and look forward to supporting your success. Thumbtack is working to resolve some of the experience for the contractor's are experience; June 11, 2025Hi Steven, thank you for the thoughtful review. We're always working to improve the experience for both pros and customers, and we truly appreciate your patience and support as we do. Glad to have you with us. I've been using Thumbtack for some time now, and I must say it's been a huge disappointment. The leads are incredibly expensive, and most of them are either fake or come from people who are just "window shopping" — they have no real intention of hiring anyone. It's frustrating because I end up paying a lot of money just to talk to people who either don't respond, want to pay extremely low rates, or just disappear after the first message. Thumbtack seems to care more about charging professionals than actually connecting them with real, paying clients. In my opinion, the platform is nothing but a money pit for professionals. It feels like we're paying for nothing — the system doesn't vet the leads at all, and as a result, we waste time and money chasing dead-end leads. Save yourself the hassle and look elsewhere for better-quality leads. Date of experience: May 26, 2025 Thank you for sharing your experience with us, Mauricio. We understand how frustrating it can be when leads do not convert into actual work. Thumbtack is designed to help professionals grow their businesses, and we never intend for you to feel like you are paying without receiving value in return. While we cannot guarantee that every lead will result in a hire, we strive to match professionals with customers based on targeted preferences. If you haven't done so already, we encourage you to review your settings and budget to better align with your goals. Additionally, we are always happy to address specific lead concerns to determine if they qualify for a refund; you would like to speak directly with our support team, please call (866) 501-5809. We appreciate your feedback, as it helps us improve our services. Thumbtack used to be very good in 2019. I got lot cutmomers from this app. Now is totally scan. They have taken money from me all the time for fake "leads" people answer the phones provided and do not know about the site, Thumbtack never give you any a neste and aways denied your refound. Scam scam scam!!!!!!Date of experience and understand how frustrating it is to feel like you're paying for leads that don't go anywhere. If you haven't already, we recommend reaching out to support@thumbtack.com or calling 866-501-5809 so our team can take a closer look at your account and help however we can. Thumbtack website is throat horrible fraud scammer Website Steeler money horrible website is throat horrible fraud scammer Website Steeler money horrible website is throat horrible fraud scammer Website Steeler money horrible fraud scammer Website Steeler money horrible website is throat horrible fraud scammer Website Steeler money horrible fraud scammer website fraud scam money horrible website give him Credit card you charge you All you money. Don't give your credit card they speak very well they devote time to everything they show and then they will simply steal many clients from them which they give 95% does not answer And whoever answers They do not give you work they simply say they will call you and never call they are horrible experience. We take claims like this seriously and want to ensure your concerns are fully reviewed. If you believe you were charged in error or have questions about how Thumbtack works, please contact our support team directly at support@thumbtack.com or 866-501-5809 so we can look into this with you. I hired a tree trimming guy through thumbtack, for the first time. He was listed as "Top Pro" in thumbtack. This guy came with a bulldozer with a lift, and ran over my St. Augustine Lawn. Grass was pulled off, and deep tire marks on the lawn. When I complained, he went back to the house, and threw a few pieces of garbage looking bermuda turf that he picked up on the road and threw those pieces on my yard, and told me that he fixed it. My tenant sent me the picture of damage and said he will not fix that mess. That's when I contacted Thumbtack, will be covered up to \$2500. Customer service picked up the case, and leading me on about the good resolution. Customer service asked me to provide quotes. I contacted several contractors who can fix, and gave their quotes back to customer service said that this case is not eligible for " quarantee policy". They need to end the case without resolution. They sent me the link of contractor association that I can file claim for. It turns out that this tree guy is NOT licensed. Thumbtack lists him as pro, as the business survived through contractor's subscriptions. Misleading customers, and false advertisement. UPDATE: Reply from thumbtack after this review sounds like another AI generated message. Do not use this company. Most contractors are more expensive in thumbtack, and thumbtack, and thumbtack says that background checked on all contractors. You pay more through thumbtack, and they do not guarantee anything. Date of experience: May 13, 2025Hello Mia, Thank you for sharing your feedback. We're sorry to hear things didn't go as expected, and we understand how disappointing that must be. We always aim to provide clarity on our quarantee details, and while it's unfortunate that not every situation may qualify, we want to ensure you have all the support you need. If you have any more information to share or further questions about the guarantee policy and your options moving forward, we're here to assist you. You can also reach out to customer service directly at support@thumbtack.com or call 866-501-5809 during business hours for additional help. Thank you for bringing this to our attention. Read More Read Less Why choose Dog Training Elite Knoxville in LaFollette, TN? Our training is a lifetime investment—we are committed to your long-term success, offering continued support and follow-up to ensure lasting results. Not only do we provide professional, high-quality training, but we are also value priced, making our services accessible and budget-friendly without compromising on excellence. Our team of LaFollette trainers are passionate, trustworthy, and dedicated to helping you and your dog succeed. With our simplified and customized approach, we work around your schedule, requiring only 15 minutes of practice each day to reinforce training, making it convenient and effective for busy owners. Little Angels Service Dogs is on a mission to maximize the innate ability of dogs to give the gift of independence to individuals regardless of disability or age.

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